



## SERVICE HOTLINE

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**REFERENCE NUMBER:** 285/2020

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### RE-ISSUE OF FTSE RUSSELL/JSE INDEX DATA FOR 3 -21 DECEMBER 2020

Following hotline ref: 273/2020 issued on Wednesday, 9 December 2020 regarding changes made to the production routines that produce the Indices End of Day data records to account for the exception scenario where an unlisted instrument was not included in various Indices Tracking and Constituent data records.

This hotline serves to inform you that The FTSE/JSE Indices data products have been re-issued to reflect the correct information for BYTES (BYI).

As the Indices CSV format data products were not affected, only the fixed width format data products were re-issued, the following data files for 03-21 December 2020 have been reproduced and placed on the JSE IDP FTP server.

- SI.Zip
- I.Zip

The JSE sincerely apologises for the impact to your operations and for the resultant inconvenience caused to you and your clients.

#### Market / Service:

FTSER/JSE Core Indices  
FTSER/JSE Specialist Indices

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520-7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

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